

The purpose of this Quality Assurance Policy is to establish a framework for ensuring the highest quality of instruction and operations at Enso Martial Arts. This policy aims to enhance student satisfaction, promote safety and achieve continuous improvement in our services.

This policy applies to all instructors, staff and students involved in the operations of Enso Martial Arts.

Quality Assurance Objectives

Student Satisfaction: Deliver a positive and enriching experience for all students.

Instructor Development: Ensure that instructors are well-trained, knowledgeable and continuously improving.

Safety and Risk Management: Prioritise the safety of all students and staff by adhering to established safety protocols.

Continuous Improvement: Regularly review and enhance programs, services and processes based on feedback and performance data.
Policy Statements:

Commitment to Quality

Enso Martial Arts is committed to providing high-quality martial arts education and promoting the physical and mental development of all students.

Training and Development

Instructors will participate in regular training and professional development opportunities to enhance their teaching skills and knowledge of martial arts.

Standards

Our syllabus will be regularly reviewed and updated to reflect current best practices in martial arts training and related disciplines.

Feedback

We will implement a structured feedback mechanism for students and parents to voice their experiences and suggestions for improvement.

Safety Standards

Safety protocols will be developed and enforced to ensure a safe training environment for students and staff.

Regular Monitoring

The quality of instruction and student progress will be monitored through gradings, evaluations and feedback sessions.

Compliance

Enso Martial Arts will comply with all applicable laws and regulations related to health, safety and martial arts instruction.

Documentation and Record Keeping

Maintain thorough documentation of training sessions, feedback received and incident reports to ensure accountability and transparency.

Conclusion

At Enso Martial Arts, we believe that a commitment to quality is fundamental to our success. By adhering to this Quality Assurance Policy, we strive to provide an exceptional martial arts learning experience for all our students.

Contact Details

If you have any concerns about quality assurance please contact:

Operations Manager / Director

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Lead Instructor / Director

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Enso Martial Arts are committed to reviewing our policy regularly.
This policy was last reviewed on: **24/01/2025**

Signed: 

Signed: 

All ENSO policy documents can be found on our website, here:
[*https://ensomartialarts.co.uk/company-policy-documents/*](https://ensomartialarts.co.uk/company-policy-documents/)

- Anti-Bullying Policy
- Code of Conduct
- Complaints Handling Policy
- Confidentiality Policy
- Data Protection Policy
- Digital Safeguarding Policy
- Disciplinary and Grievance Policy
- Equal Opportunities and Diversity Policy
- Event Photography Policy
- Health and Safety Policy
- Photography Policy
- Quality Assurance Policy
- Right to Work Checklist
- Risk Assessment
- Safeguarding and Child Protection Policy
- Security Policy